



Michelle M. Mulder, M.D.P.A. Michelle A. Hanes, M.D.P.A.
1120 Medical Plaza Drive, Suite #340; The Woodlands, TX 77380
Phone (281) 364-1014 Fax (281) 292-1014

Laboratory and Radiology Results Policy

Laboratory and radiology results require an average of 3-10 days to be received in our office. The physicians personally review **ALL** results in the context of your personal medical record. Recommendations are then made based upon the physician's assessment. Our office policy is to notify patients of normal results by mail. Our office only calls patients with abnormal results. If you are pregnant, and your results are normal, we will discuss those results with you at your next visit.

If you are called and asked to make an appointment regarding your abnormal results, please keep in mind that the physician wants to discuss those results with you in person. The person calling you may have limited information regarding your results. However, in the event that your abnormal results are simple in nature, you will be called by the nurse with the doctor's recommendations. Please feel free to make a follow up appointment at any time if you wish to discuss your diagnosis and / or treatment with your doctor in detail.

It is of the utmost importance to our doctors that your results be communicated to you in a timely fashion. If it has been more than three weeks since your lab or study was performed, and you have yet to receive your results, please contact our office. Otherwise, due to the large volume of labs that our office processes, we ask that you not call our office requesting those results any sooner than three weeks.

By signing below, I am indicating that I have read and understand this policy.

Patient Signature

Date